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Water and Sanitation
REPUBLIC OF SOUTH AFRICA



NATIONAL DEVELOPMENT PLAN
Our Future - make it work

2022 WESTERN CAPE GREEN DROP REPORT “UNPACKED”

WESTERN CAPE WATER CARE FORUM

N. Davis-Wolmarans
9 June 2022

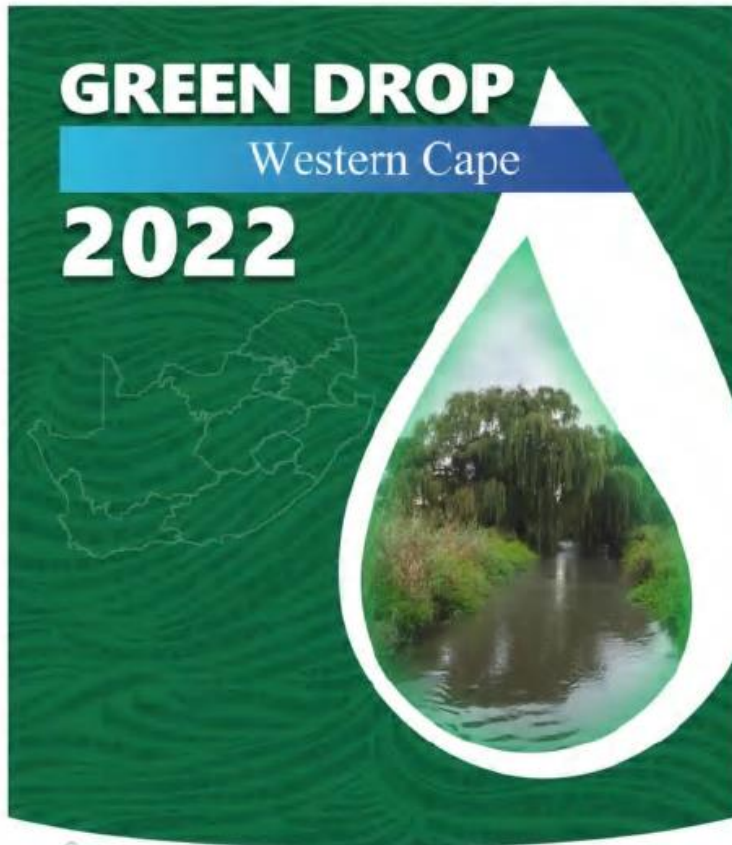


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2. Findings – areas for improvement:
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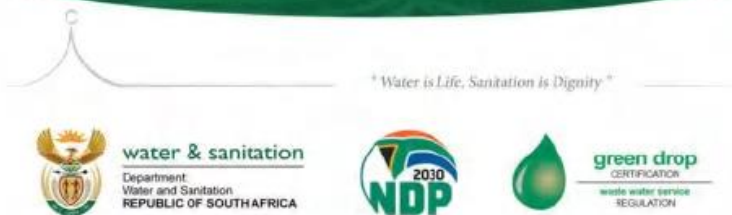


National Green Drop Report 2022 released by Minister Mchunu on 1 April 2022

All WSA WWTWs in the country assessed against set GD criteria

Provides the water sector and its stakeholders with ongoing, **current , accurate, verified and relevant** information on the status of wastewater services in SA

NB: tool to highlight challenge areas and allows focused and strategic approaches for corrective action plans and consequent continuous improvement.



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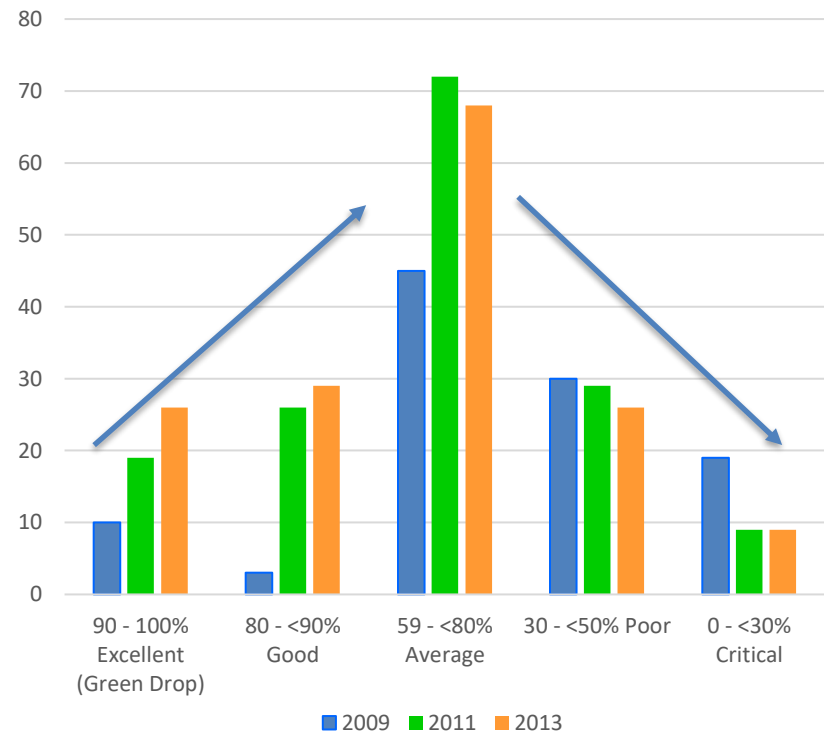


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- ▶ The last Green Drop report was released in 2013 and the Blue Drop report in 2014
- ▶ The Blue Drop and Green Drop Programmes were **revitalized and relaunched** in June '21
- ▶ At various water sector engagements, municipal officials responsible for water quality management called for the return of these programmes
- ▶ The example of previous Green Drop performance on the W Cape Graph serves as proof of the upward curve facilitated by means of incentive-based regulation

Municipal Wastewater Services Performance (Green Drop Certification): Western Cape



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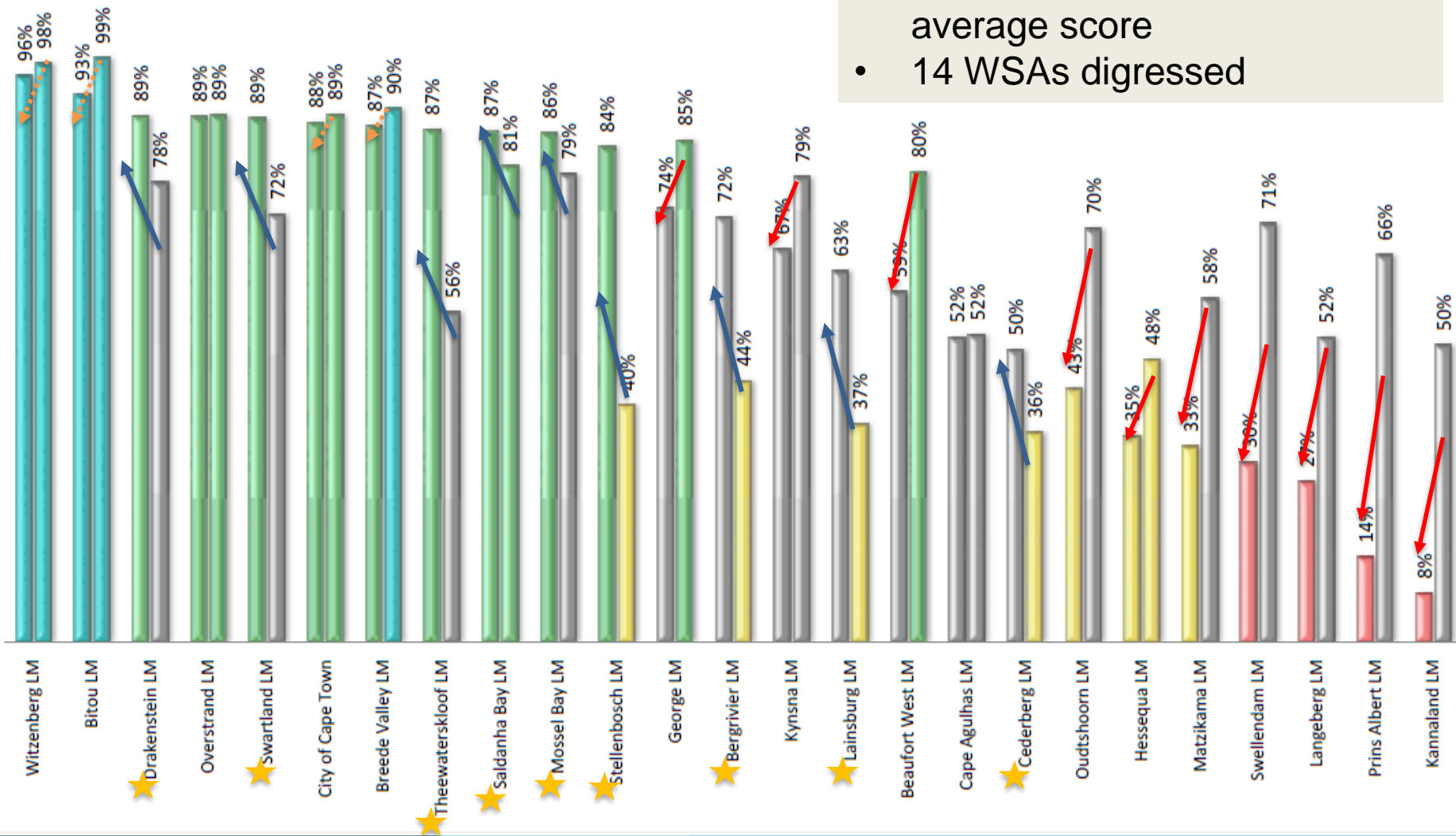


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- 9 of 25 WSAs improving from 2013 GD
- 2 of 25 WSAs maintained average score
- 14 WSAs digressed

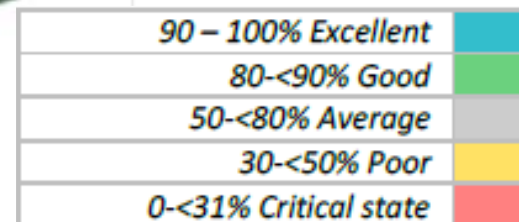
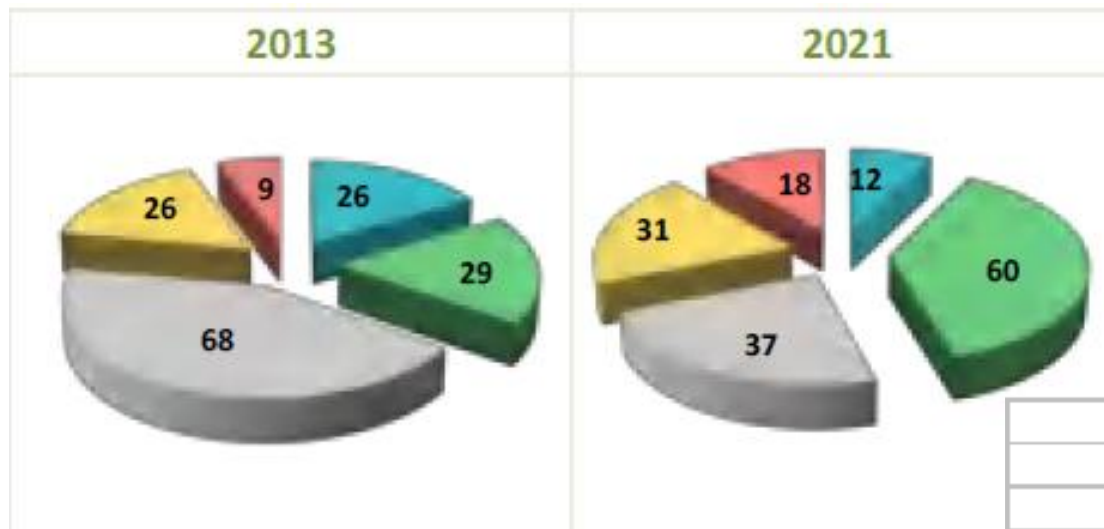


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Left bar = 2022 score
Right bar 2013 score



WESTERN CAPE 2022 PERFORMANCE



| GREEN DROP COMPARATIVE ANALYSIS | | | | | |
|-------------------------------------|--------------|---------------|---------------|---------------|---------------------------------|
| Performance Category | 2009 | 2011 | 2013 | 2021 | Performance trend 2013 and 2021 |
| Incentive-based indicators | | | | | |
| Municipalities assessed (#) | 20 (100 %) | 27 (100%) | 25 (100%) | 25 (100%) | → |
| Wastewater systems assessed (#) | 107 | 155 | 158 | 158 | → |
| Average Green Drop score | 47% | 65% | 69% | 66% | ↓ |
| Green Drop scores ≥50% (#) | 46/107 (44%) | 117/155 (75%) | 123/158 (78%) | 109/158 (69%) | ↓ |
| Green Drop scores <50% (#) | 61/107 (56%) | 38/155 (25%) | 35/158 (22%) | 49/158 (31%) | ↓ |
| Green Drop Certifications (#) | 10 | 19 | 26 | 12 | ↓ |
| Technical Site Inspection Score (%) | NA | 65% | 74% | 69% | ↓ |

NA = Not Applied NI = No Information
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↑ = improvement, ↓ = regress, → = no change

14 drops, dropped





Process controllers



Water Safety Plans



W₂RAPs



Process audits

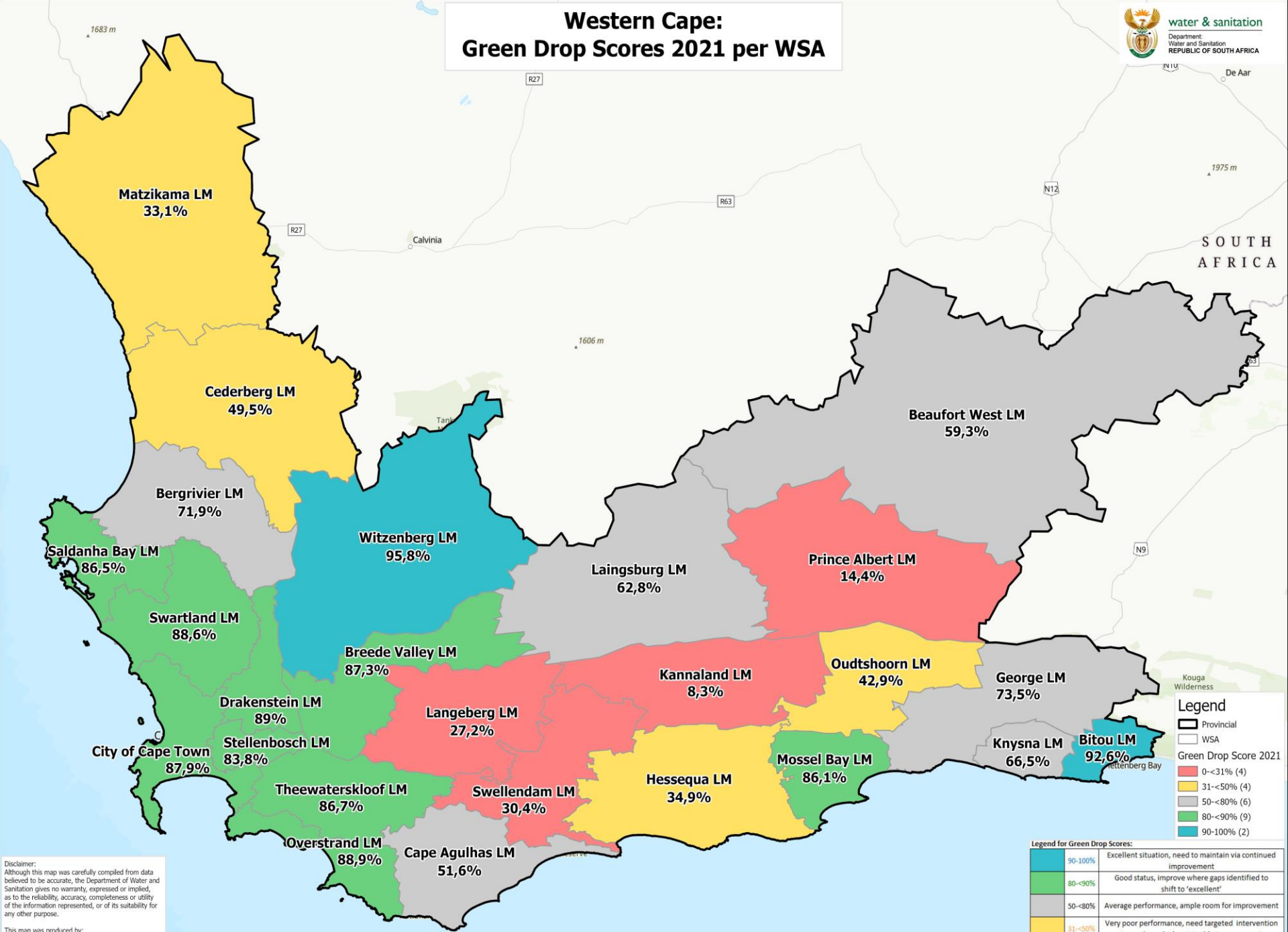


O&M budgets

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Western Cape: Green Drop Scores 2021 per WSA



Legend

- Provincial
- WSA
- Green Drop Score 2021
 - 0-<31% (4)
 - 31-<50% (4)
 - 50-<80% (6)
 - 80-<90% (9)
 - 90-100% (2)

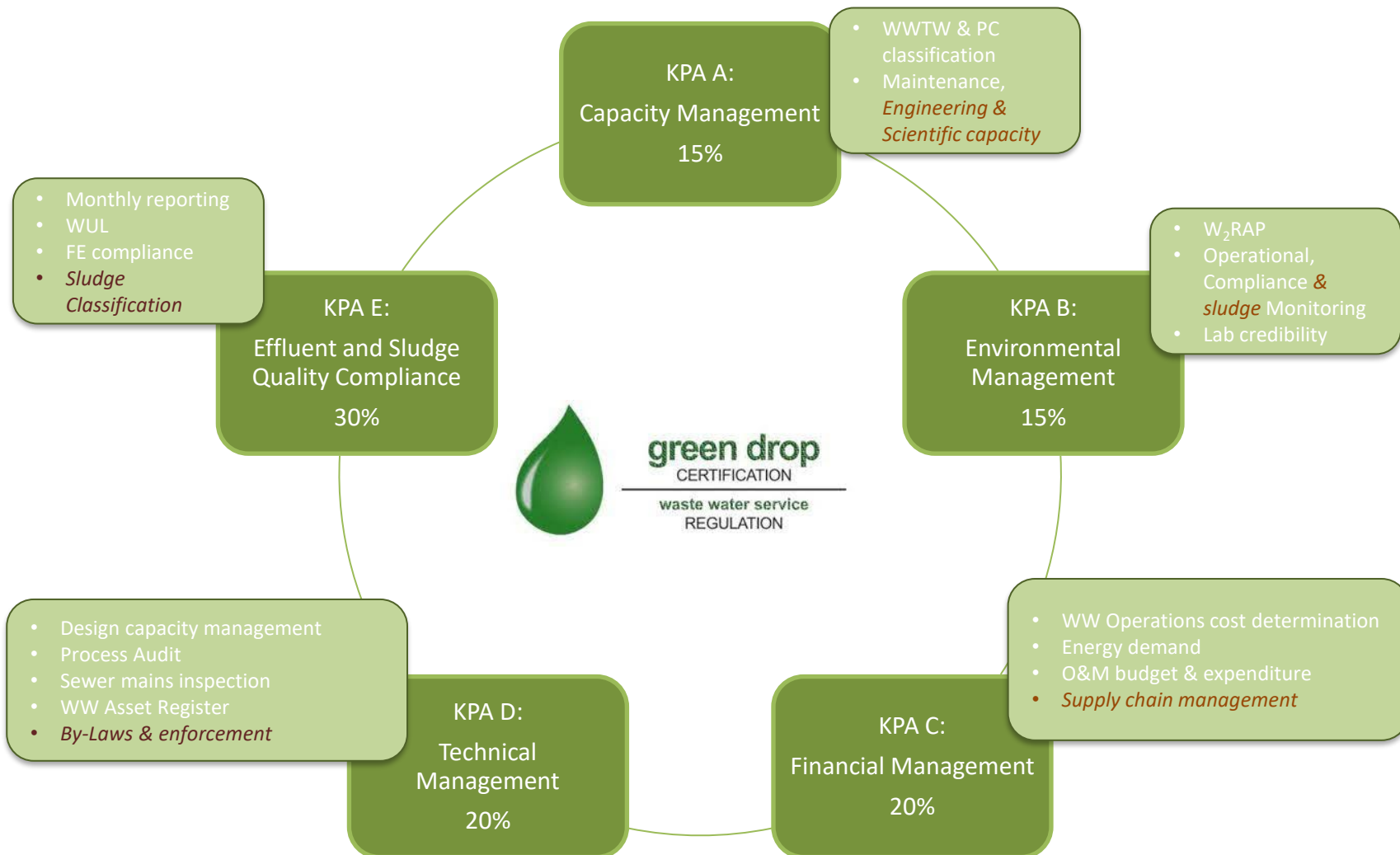
Legend for Green Drop Scores:

| | |
|---------|--|
| 90-100% | Excellent situation, need to maintain via continued improvement |
| 80-<90% | Good status, improve where gaps identified to shift to 'excellent' |
| 50-<80% | Average performance, ample room for improvement |
| 31-<50% | Very poor performance, need targeted intervention towards gradual sustainable improvement |
| 0-<31% | Critical state, need urgent intervention for all aspects of the wastewater services business |

Disclaimer:
Although this map was carefully compiled from data believed to be accurate, the Department of Water and Sanitation gives no warranty, expressed or implied, as to the reliability, accuracy, completeness or utility of the information represented, or of its suitability for any other purpose.

This map was produced by:
Department: Water and Sanitation
Chief Directorate: Water Services
Directorate: WS Planning Support
Date: 2022-02-24

2021 GREEN DROP REQUIREMENTS



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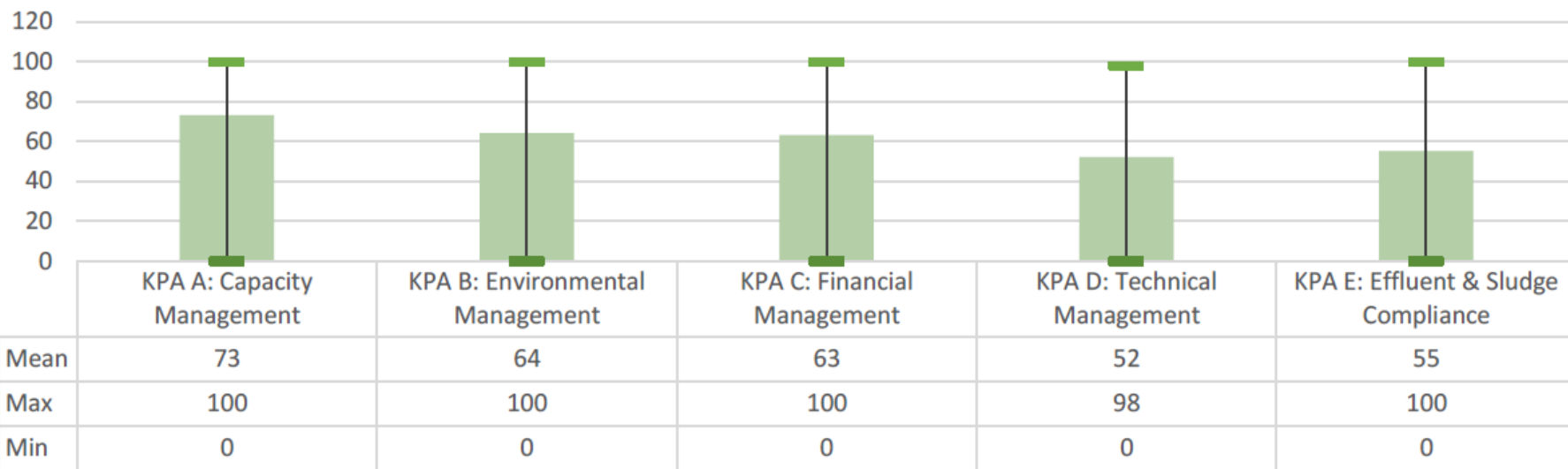
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CHALLENGE AREAS

| KPA # | Key Performance Area | Weight | Minimum GD Score (%) | Maximum GD Score (%) | Mean GD Score (%) | # Systems <31% | # Systems ≥80% |
|-------|--------------------------------|--------|----------------------|----------------------|-------------------|----------------|----------------|
| A | Capacity Management | 15% | 0% | 100% | 73% | 12 (8%) | 94 (59%) |
| B | Environmental Management | 15% | 0% | 100% | 64% | 14 (9%) | 70 (44%) |
| C | Financial Management | 20% | 0% | 100% | 63% | 42 (27%) | 85 (54%) |
| D | Technical Management | 20% | 0% | 98% | 52% | 48 (30%) | 51 (32%) |
| E | Effluent and Sludge Compliance | 30% | 0% | 100% | 55% | 31 (20%) | 30 (19%) |



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FINANCIAL MANAGEMENT

- Insufficient financial resourced often cited as a root cause of dysfunctional or non-compliant ww systems
- Knowledge and monitoring of financial spending is a critical part of wastewater management
 - Cost of treatment (R/m³)
 - O&M budget and expenditure
 - Asset figures
 - Capital funding
- Challenges:
 - evidence presented in different formats, levels of detail, or absent
 - Generic or non-ringfenced budgets
 - Contract lump sums for Service Providers presented as budgets
 - Some cost drivers e.g. electricity not included

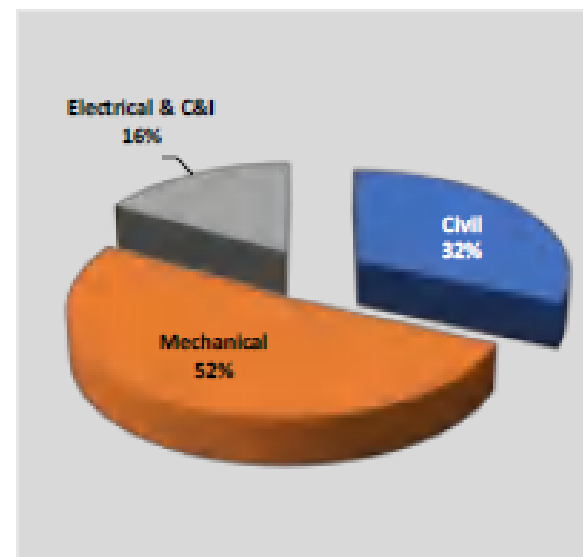
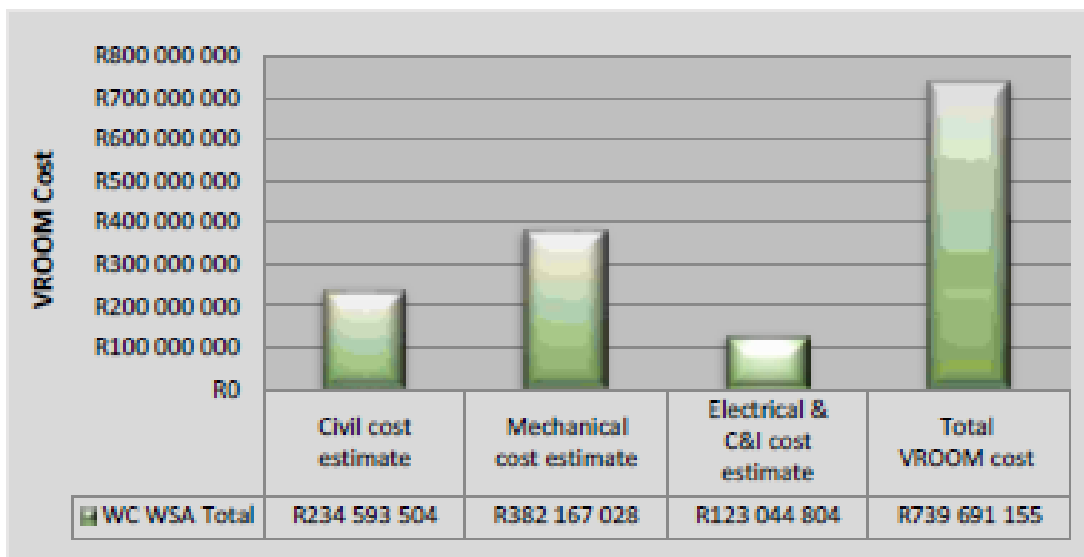
| WSA | Capital budget available | O&M budget (2020/21) | O&M expended (2020/21) | % Expended | Total Current Asset Value |
|-------------------|--------------------------|-----------------------|------------------------|-------------|---------------------------|
| City of Cape Town | R12,471,000,000 | R1,457,609,560 | R1,519,030,180 | 104% | R3,558,167,000 |
| Langeberg | NI | R6,138,780 | NI | NI | NI |
| Laingsburg | R3,410,180 | R1,619,380 | R1,438,390 | 89% | R3,378,580 |
| Kannaland | R8,400,000 | R6,549,080 | NI | NI | R73,821,020 |
| Prince Albert | NI | NI | NI | NI | R3,498,920 |
| Beaufort West | R42,696,730 | R7,017,760 | R5,182,360 | 74% | R20,382,420 |
| Drakenstein | R12,052,010 | R190,294,000 | R179,675,000 | 94% | R894,133,000 |
| Bergrivier | R44,300,000 | R20,800,000 | R20,800,000 | 100% | R91,380,000 |
| Cederberg | R20,275,000 | R2,016,000 | R478,000 | 24% | R38,478,000 |
| Matzikama | R26,382,825 | NI | NI | NI | NI |
| Stellenbosch | R1,147,000,000 | R30,133,000 | R23,155,000 | 77% | R942,663,000 |
| Witzenberg | R9,760,000 | R29,166,000 | R26,858,000 | 92% | R114,669,400 |
| Breede Valley | R28,200,000 | R123,000,000 | R119,000,000 | 97% | R422,946,000 |
| Theewaterskloof | R59,028,000 | R13,035,000 | R12,882,000 | 99% | NI |
| Swellendam | NI | NI | NI | NI | NI |
| Cape Agulhas | R55,924,000 | R19,559,000 | R18,360,000 | 94% | NI |
| Hessequa | R39,170,300 | NI | NI | NI | NI |
| Mossel Bay | R134,318,000 | R16,230,330 | R14,816,130 | 91% | NI |
| George | R270,600,000 | NI | R99,423,380 | NI | R150,567,342 |
| Knysna | R1,674,000 | NI | NI | NI | R180,434,920 |
| Bitou | R7,700,000 | R42,042,170 | R16,620,200 | 40% | R117,081,000 |
| Oudtshoorn | R11,293,000 | R14,285,590 | R12,597,850 | 88% | R29,954,480 |
| Swartland | R64,576,000 | R55,489,300 | R50,615,520 | 91% | R329,107,000 |
| Overstrand | R35,132,000 | R95,106,980 | R97,700,390 | 103% | R692,434,000 |
| Saldanha | R24,758,280 | R68,080,720 | R55,111,950 | 81% | R713,722,000 |
| Totals | R14,517,650,325 | R2,198,172,650 | R2,273,744,350 | 103% | R8,376,818,082 |

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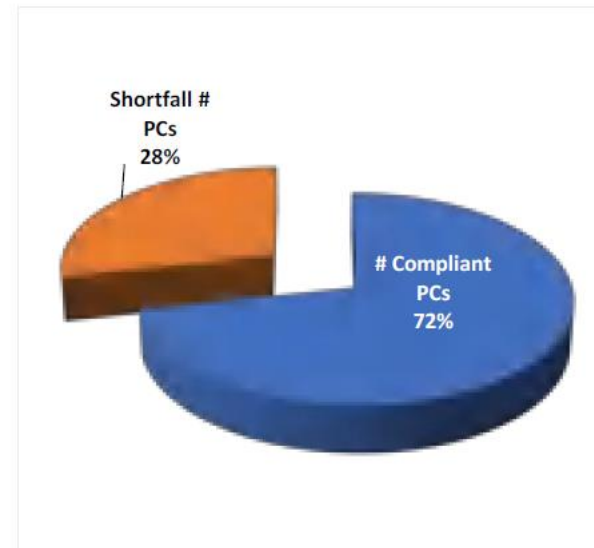
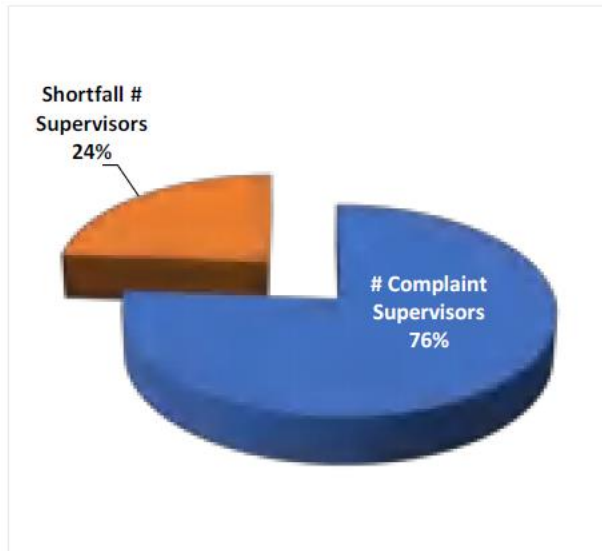


VROOM

- Very Rough Order of Estimates (VROOM)
 - Estimate of capital requirement to restore functionality of wastewater infrastructure
 - Determined for those WWTW that were physically inspected
 - Intended to be used to prioritize grant funding with support from National Treasury



PROCESS CONTROLLER COMPLIANCE



- 11 of 25 WSAs comply fully with **supervisor requirement** (44%)
 - Highest shortfall – Swellendam, Hessequa, Langeberg, Matzikama and George
- Only 4 WSAs comply fully with the **process controller requirements** at their respective WWTWs i.e Witzenberg Overstrand, Laingsburg and Prince Albert (16%)
- 63% of PCs underwent training over past 2 years

OPERATIONAL & COMPLIANCE MONITORING

- *If you don't measure it, you can't manage it*
- The primary objective of a WWTW is to produce final effluent and biosolids to an acceptable standard – the only way to measure is to monitor
 - Operational monitoring = process monitoring (technology and influent dependent)
 - Compliance monitoring – final effluent monitoring (in accordance with Authorisation/license)
 - 22 of 158 WWTWs not authorised (14%) / 10 WWTWs with permits/exemptions



- Only **44%** of WW systems had satisfactory operational monitoring programmes

Links closely to process controller competence

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NOTE: GA 2006 vs 2013

TABLE 3.2: Monitoring requirements for domestic wastewater discharges

| DISCHARGE VOLUME ON ANY GIVEN DAY | MONITORING REQUIREMENTS |
|-----------------------------------|---|
| 10 to 100 cubic metres | pH Electrical Conductivity (mS/m) Faecal Coliforms (per 100 ml) |
| 100 to 1000 cubic metres | pH Electrical Conductivity (mS/m) Faecal Coliforms (per 100 ml) Chemical Oxygen Demand (mg/l) Ammonia as Nitrogen (mg/l) Suspended Solids (mg/l) |
| 1 000 to 2 000 cubic metres | |

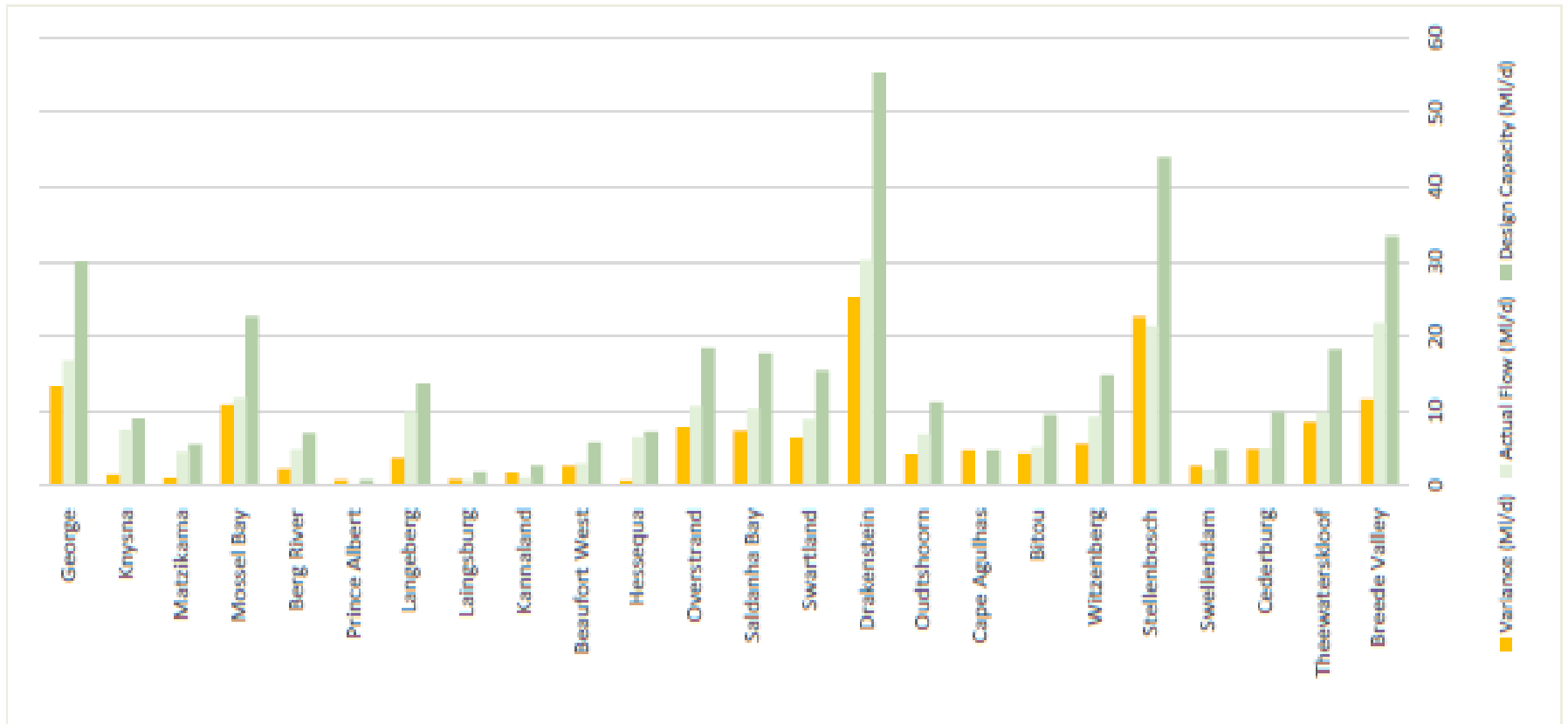


TABLE 2.2: Monitoring requirements for domestic wastewater discharges

| DISCHARGE VOLUME ON ANY GIVEN DAY | MINIMUM MONITORING REQUIREMENTS |
|-----------------------------------|--|
| 10 to 100 cubic metres | pH Electrical Conductivity (mS/m) Faecal Coliforms (per 100 ml) |
| 100 to 1 000 cubic metres | pH Electrical Conductivity (mS/m) Faecal Coliforms (per 100 ml) Chemical Oxygen demand (mg/l) Ammonia as Nitrogen (mg/l) Suspended Solids (mg/l) Phosphate (mg/l) |
| 1 000 to 2 000 cubic metres | pH Electrical Conductivity (mS/m) Faecal Coliforms (per 100 ml) Chemical Oxygen demand (mg/l) Ammonia as Nitrogen (mg/l) Nitrate/Nitrite as Nitrogen (mg/l) Free Chlorine (mg/l) Suspended Solids (mg/l) Ortho-Phosphate as Phosphorous (mg/l) |



TREATMENT CAPACITY



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TREATMENT CAPACITY

17 systems with known design capacities are hydraulically overloaded

- *18 systems not monitoring inflow/did not submit information*

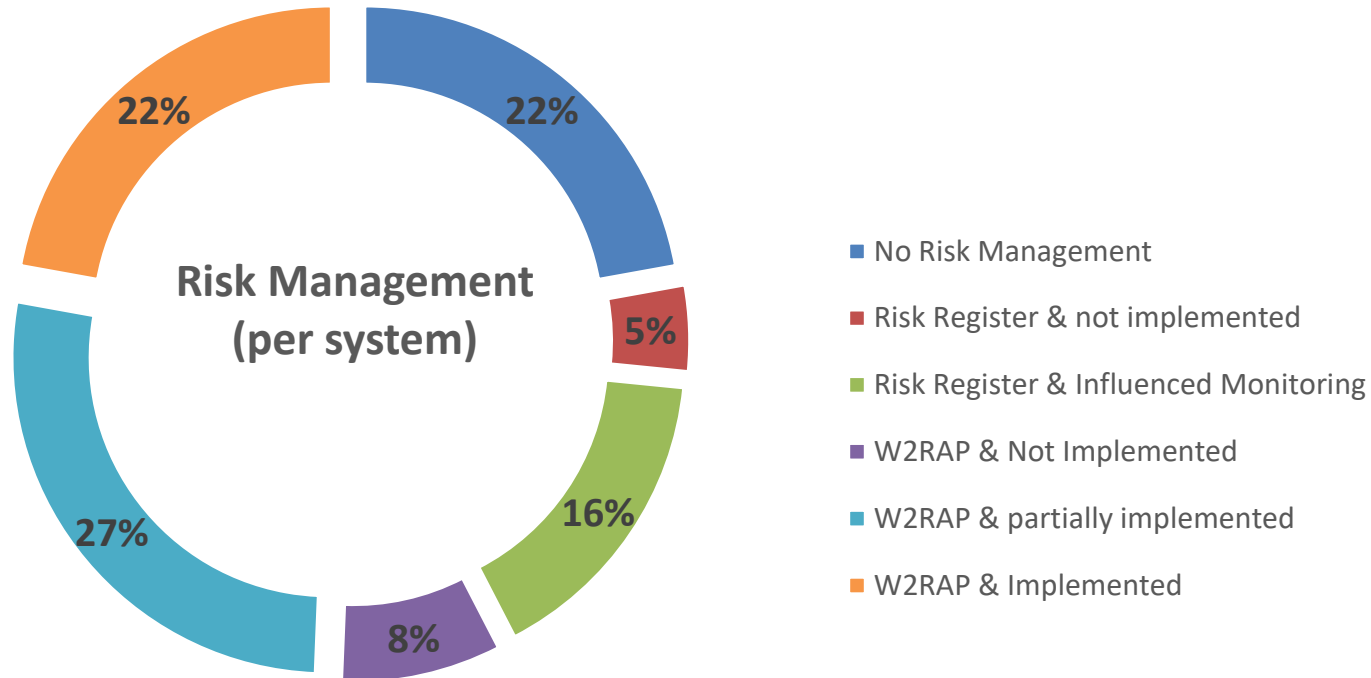
- City of Cape Town: 3/26 (Zandvliet, Gordon's Bay, Klipheuwel)
- Breede Valley: 2/4 (Rawsonville, Touwsrivier)
- Theewaterskloof: 1/8 (Riviersonderend)
- Stellenbosch 1/5 (Pniel)
- Oudtshoorn 1/3 (De Rust)
- Swartland: 1/7 (Koringberg)
- Hessequa 2/10 (Melkhoutfontein, Riversdale, Slangrivier)
- Langeberg: 1/5 (Robertson)
- Mossel Bay: 1/7 (Grootbrak)
- Matzikama: 1/6 (Knysna)

FINAL EFFLUENT COMPLIANCE

| WSA Name | Effluent Compliance | | | | | | | | | | Enforcement Measures* |
|-------------------|---|--------------------------------|--------------|--------------|-------------------------|--------------|--------------|-------------------------|--------------|--------------|-----------------------|
| | Authorisation Status | Microbiological Compliance (%) | | | Chemical Compliance (%) | | | Physical Compliance (%) | | | |
| | | Ave. (%) | # WWTWs >90% | # WWTWs <30% | Ave. (%) | # WWTWs >90% | # WWTWs <30% | Ave. (%) | # WWTWs >90% | # WWTWs <30% | |
| City of Cape Town | 23 WULs; 3 GAs | 84% | 17 | 2 | 69% | 8 | 2 | 76% | 8 | 0 | 0 |
| Breede Valley | 2 WUL; 1 GA; 1 Permit | 96% | 4 | 0 | 70% | 0 | 0 | 85% | 2 | 0 | 0 |
| Theewaterskloof | 4 WULs; 2 GAs; 2 Permits | 40% | 0 | 2 | 43% | 0 | 3 | 72% | 1 | 0 | 0 |
| Cederburg | 2 WULs; 5 GAs | 42% | 1 | 3 | 21% | 0 | 5 | 64% | 3 | 2 | 0 |
| Swellendam | 1 WUL; 3 Unknown | 75% | 3 | 1 | 80% | 2 | 0 | 99% | 4 | 0 | 0 |
| Stellenbosch | 2 WULs; 3 GAs | 43% | 1 | 2 | 54% | 0 | 0 | 66% | 0 | 0 | 0 |
| Witzenberg | 2 GAs; 2 Permits | 98% | 4 | 0 | 82% | 3 | 0 | 91% | 2 | 0 | 0 |
| Bitou | 2 WULs; 3 GAs | 100% | 2 | 0 | 100% | 2 | 0 | 100% | 2 | 0 | 0 |
| Cape Agulhas | 1 Exempted; 1 Not authorised; 2 Unknown | 77% | 2 | 0 | 69% | 1 | 0 | 65% | 1 | 0 | 0 |
| Oudtshoorn | 1 Exempted; 1 GA; 1 Unknown | 49% | 1 | 1 | 33% | 1 | 2 | 33% | 1 | 2 | 0 |
| Drakenstein | 3 WULs; 3 GAs | 76% | 2 | 0 | 89% | 4 | 0 | 90% | 5 | 0 | 0 |
| Swartland | 1 WUL; 5 GAs; 1 Permit | 53% | 2 | 3 | 54% | 3 | 3 | 65% | 4 | 2 | 0 |
| Saldanha Bay | 2 WULs; 4 GAs; 1 Not authorised | 74% | 2 | 0 | 69% | 1 | 0 | 74% | 2 | 0 | 0 |
| Overstrand | 1 WUL; 5 GAs | 85% | 2 | 0 | 74% | 1 | 0 | 76% | 2 | 1 | 0 |
| Hessequa | 5 GAs; 4 Not authorised; 1 Unknown | 49% | 4 | 5 | 53% | 4 | 4 | 60% | 5 | 3 | 0 |
| Beaufort West | 4 GAs | 73% | 3 | 1 | 71% | 2 | 1 | 64% | 2 | 1 | 0 |
| Kannaland | 4 Not authorised | 0% | 0 | 4 | 0% | 0 | 4 | 0% | 0 | 4 | 1 |
| Laingsburg | 2 GAs | 50% | 1 | 1 | 70% | 1 | 0 | 44% | 0 | 0 | 0 |
| Langeberg | 4 GAs; 1 Not authorised | 60% | 1 | 1 | 83% | 1 | 0 | 89% | 4 | 0 | 0 |
| Prince Albert | 3 GAs | 22% | 0 | 2 | 43% | 1 | 2 | 52% | 0 | 0 | 0 |
| Bergrivier | 1 WUL; 4 Not authorised | 51% | 1 | 1 | 43% | 0 | 2 | 72% | 2 | 0 | 0 |
| Mossel Bay | 2 WULs; 5 GAs | 84% | 2 | 0 | 75% | 3 | 0 | 92% | 6 | 0 | 0 |
| Matzikama | 5 WULs; 8 GAs | 65% | 6 | 3 | 16% | 0 | 10 | 50% | 0 | 3 | 0 |
| Knysna | 2 Exempted; 1 WUL; 3 GAs | 71% | 2 | 0 | 86% | 3 | 0 | 87% | 4 | 0 | 1 |
| George | 2 WULs; 4 GAs | 84% | 5 | 1 | 94% | 5 | 0 | 98% | 6 | 0 | 0 |
| Totals | | 64% | 68 | 33 | 62% | 46 | 38 | 70% | 66 | 18 | 2 |



WASTEWATER RISK ABATEMENT



GD requirement:

- A practical and site specific W2RAP is in place which
 - (i) describes the system
 - (ii) identifies and prioritizes risks,
 - (iii) includes measures to mitigate inefficiencies/inadequacies that result in non-compliance
- Implementation evidence and proof of management commitment

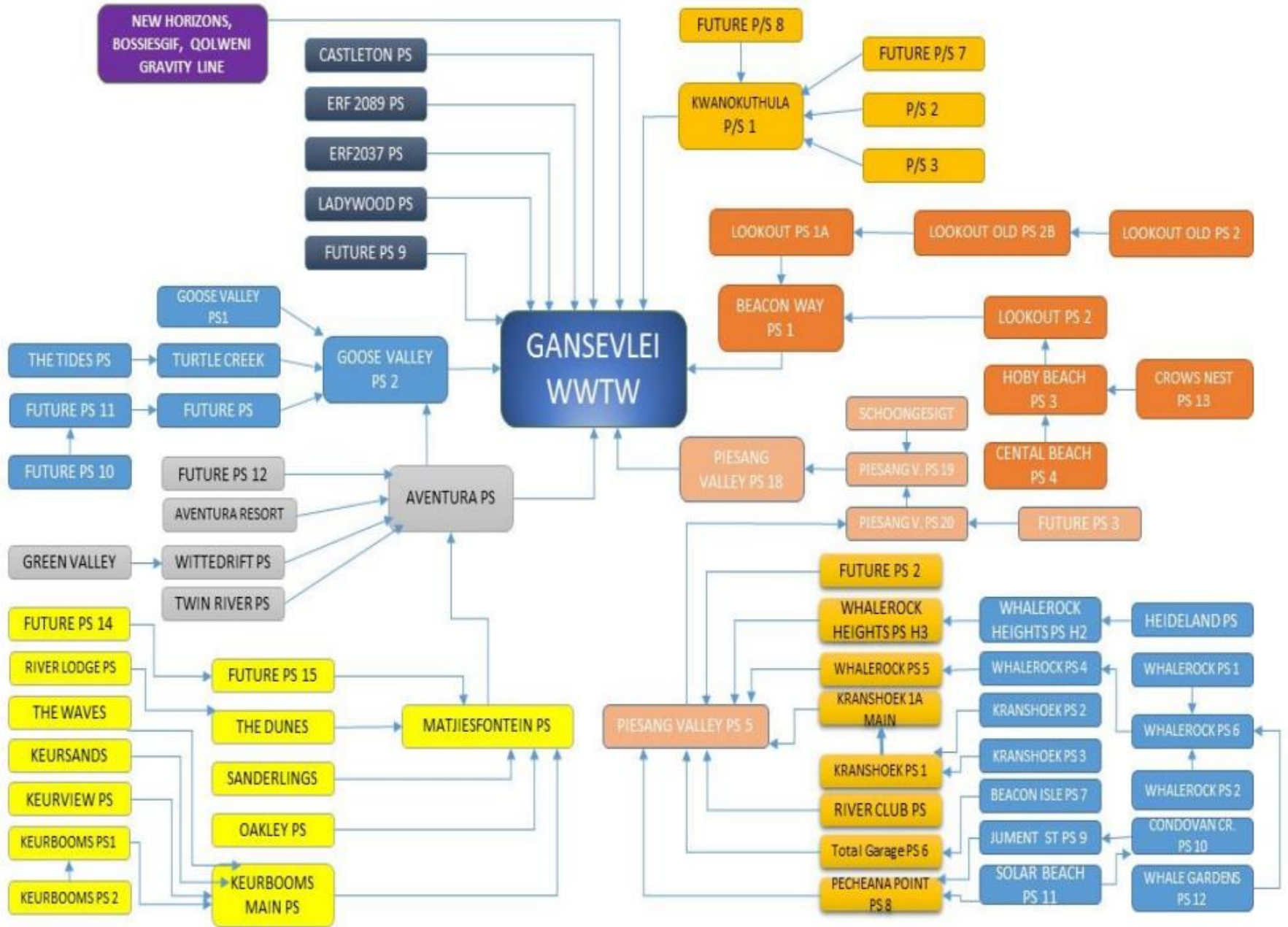
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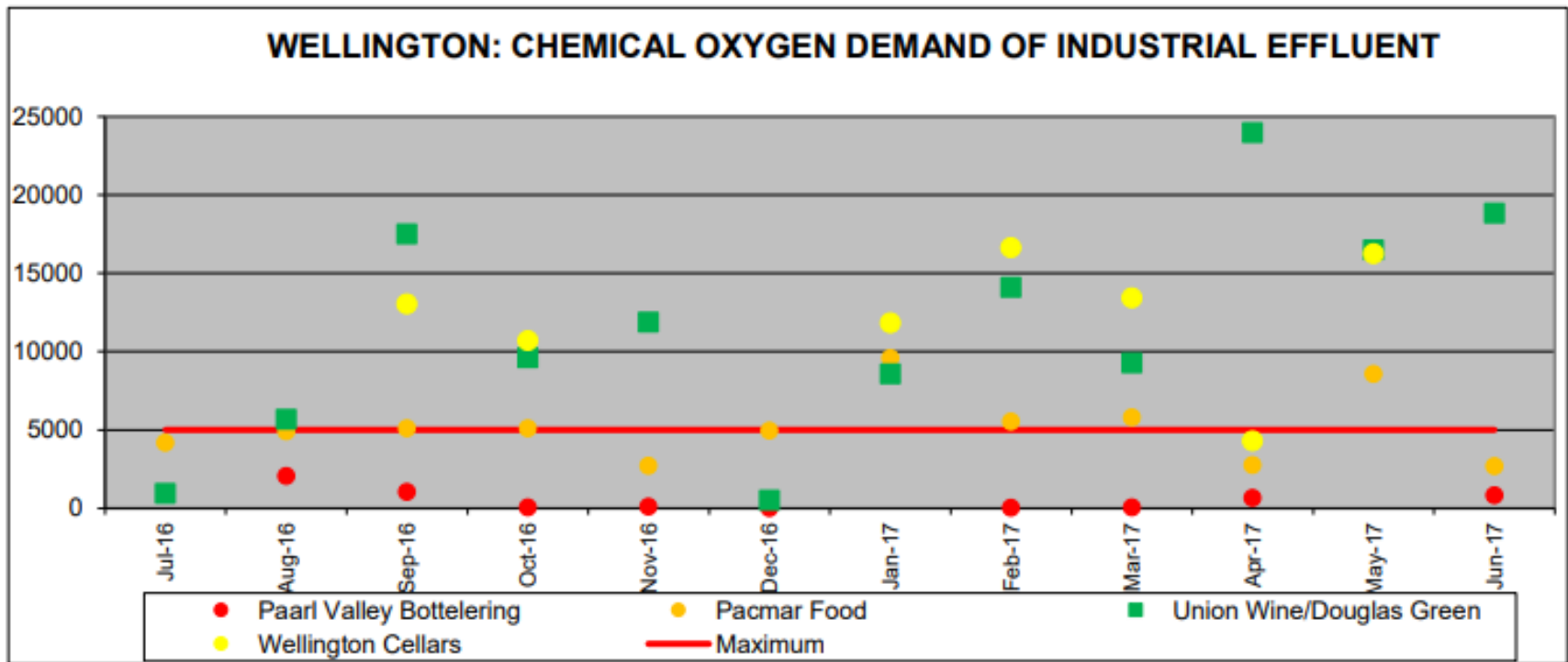


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GANSEVLEI WWTW COLLECTION SYSTEMS





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RESIDUAL RISKS

| Annexure B1: Assessment of Risk with Action Points and Responsibilities for Improvement and Upgrading of Hermanus Sea1/M2/twer Pump Stations | | | | | | | | Mitigated Risks | | |
|--|------------|-------------|---------------------|---|-------------------------------|---|---|-----------------|-------------|---------------------|
| Existing Risks | Likelihood | Consequence | Risk rating (L x C) | Recommendations | Responsibility | Timeframe for implementation of mitigation measures | Current Mitigation Measures | Likelihood | Consequence | Risk rating (L x C) |
| 1) De Mond Camp Sewer Pump Station | | | | | | | | | | |
| Power (Electricity) failure at pump station | 0.2 | 70 | 14 | Make use of roaming generators and suction tankers. Monitor early warning system. | Veolia team Mr G laRoux | On-going | Roaming generators and suction tankers available. | 0.1 | 70 | 7 |
| Pump failure at pump station | 0.2 | 70 | 14 | Use maintenance teams to do repair work and use suction tankers to control sump level of pump station. Ensure duty and standby pump operations. Monitor early warning system. | Veolia team Mr G laRoux | On-going | Veolia maintenance teams available to do repair work. Pumps on duty standby. Suction tankers available. | 0.1 | 70 | 7 |
| Motor Control Centre (MCC) failure at pump station | 0.2 | 70 | 14 | Use maintenance teams to do repair work and use suction tankers to control sump level of pump station. | Veolia team Mr G laRoux | On-going | Veolia maintenance teams available to do repair work. Suction tankers available. | 0.1 | 70 | 7 |
| Insufficient sump and / or pump capacity at pump station | 0.1 | 70 | 7 | Forward master planning. | Mr H Bignaut Mr P Robinson | Bi-annually | Master plan up to date. Sump and pump capacity sufficient | 0.1 | 70 | 7 |
| Pump station rising main failure | 0.1 | 70 | 7 | Use maintenance teams to do repair work and use suction tankers to control sump level of pump station. Monitor early warning system. | Veolia team Mr G laRoux | On-going | Veolia maintenance teams available to do repair work. Suction tankers available. | 0.1 | 70 | 7 |
| Pump station vandalism | 0.2 | 70 | 14 | Use maintenance teams to do repair work and use suction tankers to control sump level of pump station. Investigate security measures and daily inspections. Monitor early warning system. | Veolia team Mr G laRoux | On-going | Veolia maintenance teams available to do repair work. Suction tankers available. Daily inspections done. Installation of early warning system. | 0.1 | 70 | 7 |
| 2) Scout Camp Sewer Pump Station | | | | | | | | | | |
| Power (Electricity) failure at pump station | 0.2 | 70 | 14 | Make use of on site generator and / or suction tankers. Monitor early warning system. | Veolia team Mr G laRoux | On-going | Permanent existing generator and suction tankers available. | 0.1 | 70 | 7 |
| Pump failure at pump station | 0.2 | 70 | 14 | Use maintenance teams to do repair work and use suction tankers to control sump level of pump station. Ensure duty and standby pump operations. Monitor early warning system. | Veolia team Mr G laRoux | On-going | Veolia maintenance teams available to do repair work. Pumps on duty standby. Suction tankers available. | 0.1 | 70 | 7 |
| Motor Control Centre (MCC) failure at pump station | 0.2 | 70 | 14 | Use maintenance teams to do repair work and use suction tankers to control sump level of pump station. | Veolia team Mr G laRoux | On-going | Veolia maintenance teams available to do repair work. Suction tankers available. | 0.1 | 70 | 7 |
| Insufficient sump and / or pump capacity at pump station | 0.1 | 70 | 7 | Forward master planning. | Mr H Bignaut Mr P Robinson | Bi-annually | Master plan up to date. Sump and pump capacity sufficient | 0.1 | 70 | 7 |
| Pump station rising main failure | 0.1 | 70 | 7 | Use maintenance teams to do repair work and use suction tankers to control sump level of pump station. Monitor early warning system. | Veolia team Mr G laRoux | On-going | Veolia maintenance teams available to do repair work. Suction tankers available. | 0.1 | 70 | 7 |
| Pump station vandalism | 0.2 | 70 | 14 | Use maintenance teams to do repair work and use suction tankers to control sump level of pump station. Investigate security measures and daily inspections. Monitor early warning system. | Veolia team Mr G laRoux | On-going | Veolia maintenance teams available to do repair work. Suction tankers available. Daily inspections done. Daily monitor of early warning system. | 0.1 | 70 | 7 |
| 3) Piet se Bos Sewer Pump Station | | | | | | | | | | |
| Power (Electricity) failure at pump station | 0.2 | 70 | 14 | Make use of roaming generators and suction tankers. Monitor early warning system. | Veolia team Mr G laRoux | On-going | Roaming generators and suction tankers available. | 0.1 | 70 | 7 |
| Pump failure at pump station | 0.2 | 70 | 14 | Use maintenance teams to do repair work and use suction tankers to control sump level of pump station. Ensure duty and standby pump operations. Monitor early warning system. | Veolia team Mr G laRoux | On-going | Veolia maintenance teams available to do repair work. Pumps on duty standby. Suction tankers available. | 0.1 | 70 | 7 |
| Motor Control Centre (MCC) failure at pump station | 0.2 | 70 | 14 | Use maintenance teams to do repair work and use suction tankers to control sump level of pump station. | Veolia team Mr G laRoux | On-going | Veolia maintenance teams available to do repair work. Suction tankers available. | 0.1 | 70 | 7 |
| Insufficient sump and / or pump capacity at pump station | 0.1 | 70 | 7 | Forward master planning. | Mr H Bignaut Mr P Robinson | Bi-annually | Master plan up to date. Sump and pump capacity sufficient | 0.1 | 70 | 7 |
| Pump station rising main failure | 0.1 | 70 | 7 | Use maintenance teams to do repair work and use suction tankers to control sump level of pump station. Monitor early warning system. | Veolia team Mr G laRoux | On-going | Veolia maintenance teams available to do repair work. Suction tankers available. | 0.1 | 70 | 7 |
| Pump station vandalism | 0.1 | 70 | 7 | Use maintenance teams to do repair work and use suction tankers to control sump level of pump station. Investigate security measures and daily inspections. Monitor early warning system. | Veolia team Mr G laRoux | On-going | Veolia maintenance teams available to do repair work. Suction tankers available. Daily inspections done. Installation of early warning system. | 0.1 | 70 | 7 |
| 4) Grotto Sewer Pump Station | | | | | | | | | | |



W₂RAP IMPLEMENTATION & REPORTING

- Everyone manages risk – focus on formalizing coherent reporting
- W₂RAP is a process and not a document
 - Good baseline document required
 - Internalize reviews
- Make W₂RAP part of your operations/business
 - Monitoring & reporting tool
 - Highlight - escalate high risks

PROPOSALS FOR IMPROVEMENT

- 54 of 158 WW systems are pond systems (44%)
- 3 pond systems achieved Green Drop status in 2022
 - Philadelphia (City of Cape Town)
 - Herbertsdale (Mossel Bay)
 - Hermon (Drakenstein)
- Of the 18 WW systems identified as critical and where regulatory surveillance has been prioritized

12 are pond systems

- **First proposal:** share practices (record-keeping, monitoring, templates etc)

THANK YOU

WATER IS LIFE - SANITATION IS DIGNITY



water & sanitation

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